

Division of Developmental Disabilities Services



The Division of Developmental Disabilities Services (DDDS) provides supports and services to individuals with mental retardation and other related developmental disabilities and their families. The Division is transforming its service delivery model and paradigm from a facility-centered, fixed and defined program based service system to a consumer-centered and community-based flexible system of supports and services. The re-design of the service delivery system is based on the principles of self-determination, person-centered services and consumer control and choice, utilizing an individual based budgeting and funding system.

Service System Redesign

ISSUE STATEMENT:

The Division is redesigning the service delivery system based on the principles of self-determination, person centered services and consumer control and choice. This system change puts more control of service delivery into the hands of consumers and their families. In order for consumers to self-direct services they must be well informed regarding how consumer centered and self-directed services work. Their role and responsibility in the system becomes critical. Therefore, the Division in FY 2006 is starting a major initiative to provide consumer and family education sessions regarding self-directed and consumer centered services and the role of the consumers and families in service delivery.

GOALS:

- ◆ Provide critical information to consumers and families regarding self-directed services
- ◆ Define for consumers and families their role and responsibility in self-directing services

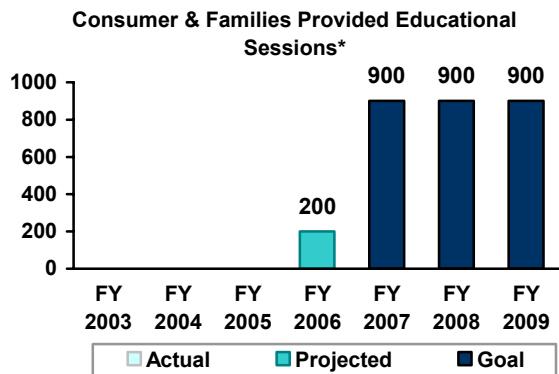
KEY OBJECTIVE:

- ◆ To provide education/information to a cumulative total of 2,900 consumers and families by FY 2009

STRATEGIC INITIATIVES / ACTIVITIES:

- ◆ Develop a consumer/family education plan and curriculum for self-directed services
- ◆ Schedule education session meetings in Kent, New Castle and Sussex Counties

PERFORMANCE MEASURE:



*This project is being initiated in FY 2006 so no prior data is available

MONITORING / EVALUATION PLAN:

- ◆ Maintain quarterly records of sessions held and consumer and family attendance; reviewed at Senior Management Team meeting quarterly

Program manager: Marianne Smith, 744-9600

Stockley Center Redesign

ISSUE STATEMENT:

For many years the Stockley Center (SC) served as the only residential option for persons with mental retardation/developmental disabilities within DDDS. With the development of an array of community-based residential living arrangement options and the development of services and supports for consumers living with their families, the role of the Center is being re-defined. Stockley Center is evolving into a Division wide technical resource center, a residential program for medically involved/complex consumers requiring medical/nursing focused programming, and a campus location for a variety of social services agencies and programs.

GOALS:

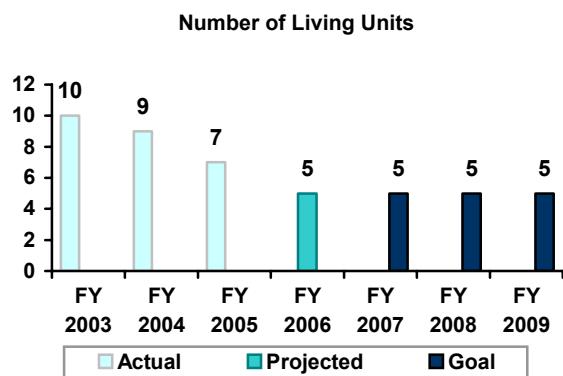
- ◆ Transition consumers identified as wishing to live in the community into appropriate community-based living arrangements
- ◆ Reduce the Center census to 75-85 consumers
- ◆ Provide space for other appropriate social service agencies and programs on the campus
- ◆ Utilize the Center's technical, professional and physical plant resources to support Division activities and functions

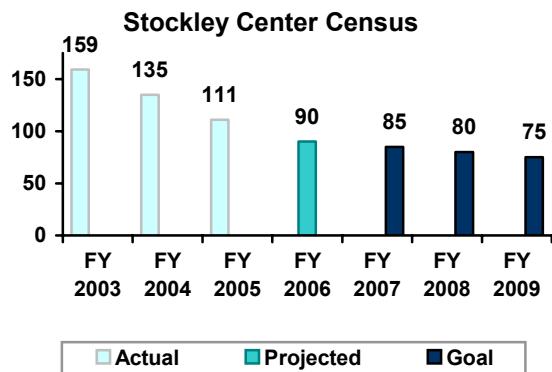
KEY OBJECTIVES:

- ◆ To reduce the number of residential living units utilized to 5 by the end of FY 2006 that then can be converted to other uses
- ◆ To reduce the number of consumers residing at the Center to 75 by FY 2009

STRATEGIC INITIATIVES / ACTIVITIES:

- ◆ Develop appropriate transition plans for individuals identified to move into community living arrangements
- ◆ Develop appropriate alternative community living arrangements for transitioning individuals
- ◆ Reduce the number of living units utilized at the Center consistent with census reduction
- ◆ Develop and manage a comprehensive plan for campus use as a social services agency campus
- ◆ Construction of a new Medical Center at the Center to provide services for medically involved/complex individuals
- ◆ Expand the utilization of the Center's technical, professional and physical plant resources for Division support functions

PERFORMANCE MEASURES:



MONITORING / EVALUATION PLAN:

- ◆ Maintain monthly census and building use/conversion data; reviewed at Senior Management Team meeting quarterly

Program manager: Marianne Smith, 744-9600

Community Services Redesign

ISSUE STATEMENT:

The DDDS Community Services Program provides services to consumers living in community settings through an array of supported residential living programs and through services directly to consumers living in their own or family home. The Division provides these services and supports through a combination of direct state services and through a number of certified, contracted provider agencies. Eighty-seven percent of the individuals receiving residential services through DDDS are living in residential homes and apartments in the community. Sixty-six percent of all consumers (and their families) enrolled in DDDS are receiving direct services and supports in their own homes through the Family Support Program. These consumers are also accessing a variety of day, vocational, and employment programs supported by the Division. The Division has developed and expanded the array of services and supports available to consumers and their families while maintaining a high quality level of service delivery, assuring consumer health and safety, and maximizing the efficiency of federal and state expenditures in funding services. The Division is continuing to improve and upgrade its quality assurance/quality improvement system for consumers and families, provide services in more consumer centered and self-directed ways, increase consumer choice and control, and optimize the expenditure of state and federal funds through the use of waiver funding of services and individual rate setting and budgeting.

GOALS:

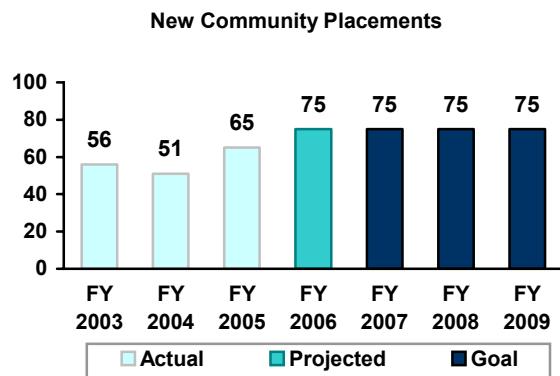
- ◆ Increase the number of consumers enrolled and receiving community based services
- ◆ Develop residential services/living arrangements and day services that are community based
- ◆ Increase consumer choice in selection of service provider/agency options

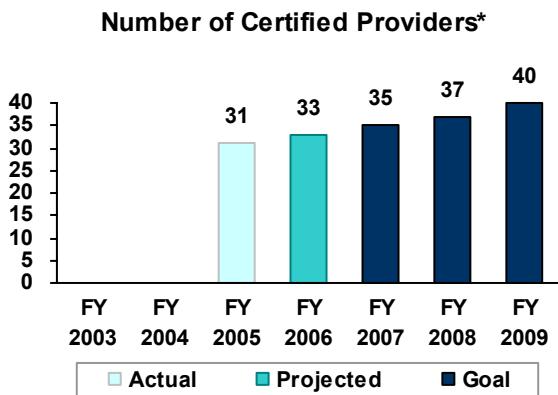
KEY OBJECTIVES:

- ◆ To expand the number of consumers in community placements by 75 per year in FY 2007 – FY 2009
- ◆ To increase the number of agencies certified to provide services to consumers by at least 2 per year between FY 2006 and FY 2009

STRATEGIC INITIATIVES / ACTIVITIES:

- ◆ Project the number of individuals needing community based services
- ◆ Develop the appropriate array of services and supports based on projected needs
- ◆ Utilize systematic rate reimbursement/funding to budget for services and supports costs
- ◆ Develop funding options including waivers that maximize the efficiency of federal and state expenditures for services and supports
- ◆ Recruit and expand the number of certified provider agencies

PERFORMANCE MEASURES:



MONITORING / EVALUATION PLAN:

- ◆ Placement Review Committee develops projections and service/support options; reviewed at Senior Management Team meeting quarterly
- ◆ Review recruitment and certification of provider agencies quarterly at Senior Management Team meeting

Program Manager: Marianne Smith, 744-9600